



Housing and Services for Unhoused Residents **2023 UPDATE**

Cover images, clockwise from upper left: Palo Alto Homekey rendering, Tree House apartments, staff at emergency Community Resources Center (Rinconada Library) during January 2023 storm event, and rooftop courtyard at Wilton Court.

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Introduction

This update provides an overview of the work performed by City staff relating to housing and services for unhoused people. It reflects and draws from the multiple sources that guide City policy, including City Council, Santa Clara County, and the State of California.

Typically, staff communicates to City Council activities relating to housing and services for unhoused people in a variety of reports, at multiple times. To present the big picture and provide this information in one place, this update contains:

- ▶ **Background Data** on the existing state of housing and unhoused residents in Palo Alto,
- ▶ a **Guide** to departmental goals, roles, activities, and priorities,
- ▶ **Relationship Building** describing the ongoing and new efforts to strengthen community ties,
- ▶ **Outcomes** from City work addressing housing and providing services for unhoused people,
- ▶ **Investment** relating to housing and services for unhoused people, and
- ▶ **Highlights** describing some new efforts in 2023.

Background Data

Palo Alto is known globally as the birthplace of technology and has a robust job market. Many are attracted to living in this vibrant community and the City is committed to improving access to high quality housing for residents across all income segments. The following section provides a quick look at some data on housing stock and affordability and on the needs of unhoused residents in Palo Alto.

Housing¹

In Palo Alto, there are 26,150 occupied housing units. According to the Association of Bay Area Governments (ABAG) Regional Housing Needs Allocation (RHNA) requirement, Palo Alto should plan for 6,086 new housing units plus a 10 percent buffer for a total of 6,695 units.

Of occupied units in Palo Alto, 56 percent are owners and 44 percent are renters. While many household incomes in Palo Alto are above moderate or moderate, 26 percent are low to extremely low. Approximately 17 percent of households spend 30-50 percent of their income on housing and 14 percent pay more than 50 percent of their income housing. This is not surprising considering that both home and rental prices have increased significantly—a 40 percent jump for home prices between 2020-2021 and a 55 percent increase in rents over the past decade.

As noted in the Palo Alto Housing Element 2023-2031,

The median priced home ownership units in the County require minimum household incomes upwards of \$296,580 for single-family units. The median income for renter-households in Palo Alto is \$113,400 which equates to an affordable monthly housing cost of \$2,835. The median income for owner-households is \$205,531 which equates to an affordable monthly housing cost of \$5,138. In comparison, the County’s median income for renter households in Santa Clara is \$91,265 which equates to affordable monthly housing cost of \$2,281. The median income for owner-households is \$155,139 which equates to affordable monthly housing cost of \$3,878. The upper end of the households in the above moderate-income range can afford typical rental units, but low- and very low- income- households have much more difficulty in finding rental properties in Palo Alto.

Unhoused Residents²

Last year, 276 unhoused Palo Altans interacted with service providers, taking an assessment³ that helps providers understand individuals support needs. This included 44 households with children and 37 individuals over the age of 65. Over half of those taking the assessment reported a mental health condition and 32 percent a substance abuse disorder. Nearly three-fifths have not had permanent stable housing in more than two years. Many unhoused Palo Altans sleep outdoors (33 percent) or in a vehicle (29 percent) with only a small number in shelters (14 percent) or transitional housing (3 percent). In terms of the level of assistance people need, 36 percent simply need rapid rehousing, which is short-term rental assistance and services. However, over half (54 percent) require long-term assistance and case management or support services, known as permanent supportive housing. Additional information on unhoused residents in Palo Alto is available in the appendix.

¹ Palo Alto Housing Element 2023-2031, <https://paloaltohousingelement.com/wp-content/uploads/2022/12/Palo-Alto-Housing-Element-2023-2031.pdf>

² Santa Clara County Office of Supportive Housing, “Analysis of Homeless Households Affiliated with the City of Palo Alto, CY2022.”

³ The vulnerability index and service prioritization decision assistance tool (VI-SPDAT) assessment.

Guide

In 2022, the City hired an Assistant to the City Manager to provide support on housing projects and programs; coordinate multidepartmental efforts related to unhoused services; work with engaged community groups; and build collaborative relationships with key stakeholders. Many departments contribute to this work, in obvious, direct ways such as managing contracted services and grants. Other contributions are more indirect—including the City Attorney’s Office review and advice on policy, the Office of Communications work to ensure transparency and accessible, easy-to-understand information and outreach, and Administrative Services assistance and guidance in procurement and contracting.

As an initial step in coordination, staff met and mapped out their work relating to housing and services for the unhoused. They identified overarching goals of this work, the roles and key activities in each department, and aspirational priorities for the year, as shown in the following pages.

GOALS | HOUSING AND SERVICES FOR THE UNHOUSED



Increase new and maintain existing affordable housing.



Provide appropriate services, identifying resources and ensuring access.



Decrease impacts on residents, community, and staff.

CITY MANAGER'S OFFICE

ROLE	KEY ACTIVITIES
Coordinating citywide activities relating to housing and services for the unhoused.	<ul style="list-style-type: none"> • Homekey Palo Alto. Managing project to develop interim housing shelter with on-site support services. • Responses to Queries. Ensuring timely and complete response to questions or concerns relating to housing or services for the unhoused. • TRUST. Supporting a robust North County focus for TRUST, a new program providing an alternative response for people experiencing mental health crises.

2023 PRIORITIES

- **Provide training for staff who interact with the unhoused, including training on de-escalation.** This effort will involve identifying appropriate resources and partnering with departments whose staff are outward facing, including Community Services, Library, Fire, Police, and Public Works. It will provide staff with the knowledge and tools to encourage positive interactions and good outcomes.
- **Collect data to better understand costs/benefits.** The City Manager's Office will work with the Office of Management and Budget to identify and aggregate dollars spent on activities relating to housing and services to the unhoused. This will help staff to identify gaps and suggest efficiencies.
- **Identify resources missing and prioritize them.** Building on knowledge gained from data collection, the City Manager's Office can develop a list of needed resources and seek Council direction on prioritization.
- **Create clarity around departmental and individual roles and responsibilities.** Many different departments and people contribute to the City's efforts relating to housing and services for the unhoused. Clarifying the varying roles and responsibilities and how they interconnect will help people to more effectively collaborate and problem-solve.

COMMUNITY SERVICES

ROLE	KEY ACTIVITIES
Managing both services for the unhoused and those relating to maintaining housing (e.g., tenant/landlord mediation).	<ul style="list-style-type: none"> • Contracted Services and Grants. Managing the Human Services Resource Allocation Process (HSRAP) and the Emerging Needs Fund to provide grant monies to direct service providers and nonprofits. The activities supported by these contracts and monies include: food (breakfast/lunch, grocery gift cards, food pantry), housing search assistance, school supplies for unhoused children, litter removal, tele-medicine equipment, technology and improved digital literacy skills, backpack medicine, and workforce development services and stipends. • Partnerships. Maintaining relationships with a wide variety of community partners to assist with providing a safety net of services. • Tenant Landlord Mediation Services. Providing information and resources for landlords and tenants with questions, concerns, or the need for dispute resolution. • Landlord Registry. Maintaining a registry of rental properties, in part, to ensure the City has contact information for a person with legal authority to resolve disputes.

2023 PRIORITIES

- **Onboarding, managing, and evaluating contracted outreach worker.** The Office of Human Services will be contracting for services with an outreach worker. In this pilot effort, the outreach worker will provide a range of services to meet and engage unhoused Palo Alto individuals where they are, including outreach services, welfare checks, case management, service coordination, shelter access and housing navigation services.

FIRE

ROLE	KEY ACTIVITIES
Providing emergency medical care and transportation to unhoused individuals.	<ul style="list-style-type: none"> • Paramedic Calls and Transport. Responding to paramedic calls and transporting individuals to the hospital.

2023 PRIORITIES

- **Communicate alternatives to paramedic transport for unhoused individuals seeking shelter or resources.** The Fire Department will collaborate with key service providers and the City's Communication Team to identify ways to ensure people are quickly connected to the resource that best fits their needs.

LIBRARY

ROLE	KEY ACTIVITIES
Serving as an indoor open public space (and daytime refuge from inclement weather) for the unhoused and providing access to information (e.g., via computers, books, etc).	<ul style="list-style-type: none">• Public Space Accommodation. Serving as an indoor public space.• Information. Providing an abundance of information on housing and services for the unhoused.

2023 PRIORITIES

- **Leverage Library space.** The Library will look at its space usage and talk with community partners to see how Library space can be more actively supportive.
- **Increase Library involvement in providing tools/resources for the unhoused.** The Library will collaborate with other City departments and key service providers to review how tools/resources are currently provided and identify any potential opportunities for improvement.

PLANNING AND DEVELOPMENT SERVICES

ROLE	KEY ACTIVITIES
Establish policies to encourage housing retention and production; secure and disburse monies relating to housing.	<ul style="list-style-type: none"> • Housing Element. Developing a strategy for the City to provide adequate sites and increase production of safe, decent, and affordable housing in the community. • Housing Workplan Implementation. Implementing Housing Element Programs and various annually adopted State laws. • Accessory Dwelling Units (ADUs). Increasing the variety of affordable housing available in Palo Alto by providing clear guidelines and process for ADUs. • Downtown Parking and Affordable Housing on City Surface Lots. Exploring, together with the Administrative Services Department, the feasibility of using Downtown In-Lieu Parking Fees to develop new parking in conjunction with affordable housing on City surface lots. • Renter Protections. Developing a suite of renter protection policies, including a rental survey program, just cause, and security deposit efforts. • Affordable Housing Fund. Administering local funds for the development of affordable housing for very-low, low, and moderate income households. • Community Development Block Grant (CDBG) Program. Administering federal funds to nonprofits for affordable housing or for services such as case management to secure affordable housing and employment, fair housing, and senior daycare. • Below Market Rate (BMR) Housing Purchase Program. Administering a program where when a development of three or more residential units is built, the developer must contribute at least 15% of those units at below market rate for ownership units. People who live or work in Palo Alto, and are interested in buying a BMR unit, are given preference. • Safe Parking. Administering the process to operate safe parking programs—places where people living in their vehicles can safely and legally park and connect with services and support.

2023 PRIORITIES

- **Increase awareness of existing programs and resources, while reducing barriers to access.** The Department will work to educate all stakeholders (prospective and current homeowners, tenants, and landlords) about available programs and resources.
- **Improve communication about existing policies, programs, resources, and successes.** This effort will include seeking diverse, accessible ways to effectively communicate information.
- **Adopt Housing Element.** The Department will complete this effort towards a certified Housing Element.
- **Identify and secure additional funding for housing efforts.** This will help support the Department's key activities.

POLICE

ROLE	KEY ACTIVITIES
Responding to calls, conducting welfare checks, minimizing property damage, and promoting safety.	<ul style="list-style-type: none"> • Psychiatric Emergency Response Team (PERT). Pairing a licensed mental health clinician with a law enforcement officer to provide expert mental health assistance on some calls-for-service. • Special Problems Team. Focusing on property crimes, establishing relationships, and connecting the unhoused to services. • Parking Enforcement. Responding to parking violations and providing information to people living in their vehicles about available services (e.g., safe parking).

2023 PRIORITIES

- **Re-establishing and maintaining PERT.** The Police Department will continue to work with the City Manager's Office and the County to secure adequate staffing and provide ongoing support.
- **Identify ways to address and prevent reoccurring complaints regarding parked vehicles.** The Police Department will work with other departments to better understand and coordinate the City's approach to prevention and response.

PUBLIC WORKS

ROLE	KEY ACTIVITIES
Cleaning areas to keep public spaces clean and safe.	<ul style="list-style-type: none"> • Cleanup. Public Works responds to calls for cleanup of litter, human waste, stains, and other items. These cleanups are sometimes associated with places where the unhoused are sleeping, parked in their vehicles, or camping out.

2023 PRIORITIES

- **Achieve decrease in instances in vandalism and property damage.** Public Works will begin documenting when/where and what type of damage occurs. Then, together with the City Manager's Office and the Police Department, will explore best practices for preventing or decreasing the different types of vandalism and property damage.

OFFICE OF TRANSPORTATION

ROLE	KEY ACTIVITIES
Developing and implementing parking policies, including those affecting people residing in their vehicles.	<ul style="list-style-type: none">• Parking Regulation. Developing and regulating parking policy to serve residents, employees, and visitors.
2023 PRIORITIES	
<ul style="list-style-type: none">• Identify ways to address and prevent reoccurring complaints regarding parked vehicles. The Office of Transportation is one of several departments, including the Police Department, who will work together to better understand and coordinate the City's approach to prevention and response.	

Relationship Building

To engage the community and strengthen ties with stakeholders, staff focus on relationship building. One example of this is the work related to the 2023-2031 Housing Element, which included meetings of the Council Housing Element Ad Hoc Committee, the Housing Element Working Group, community workshops, Commission and Council meetings, a housing questionnaire, and stakeholder meetings. Some other examples include staff participation in:

- ▶ **RV Dwellers Meeting.** A monthly meeting bringing together service providers, City staff, a representative of Stanford University, members of the faith-based community, and people from the philanthropic community to discuss and share information relating to Palo Altans living in recreational vehicles (RVs).
- ▶ **Housing/Community Development Block Grant (CDBG) Coordinators Meeting.** Santa Clara County Office of Supportive Housing holds a monthly meeting with representatives from each city in the county to learn about new opportunities relating to housing or services for the unhoused, discuss and share data and ideas, and inform County activities relating to housing or services for the unhoused.
- ▶ **TRUST CAB.** The recently launched Trusted Response Urgent Support Team (TRUST)⁴ Community Advisory Board includes TRUST staff, Santa Clara County staff, community members with lived experience, service providers, and representatives from cities. The monthly meeting is a working meeting to share data, discuss lessons learned, and improve service delivery.

Staff also convene a variety of meetings to initiate relationships or strengthen ties across departments and service areas. These meetings include:

- ▶ **Service Providers Meeting.** This bimonthly meeting, convened by Palo Alto's Office of Human Services, consists of service providers who work with unhoused Palo Altans, representatives from the faith-based community, and representatives from Santa Clara County Office of Supportive Housing. Attendees share information, problem-solve, and coordinate activities.
- ▶ **Site Visits.** In recent months, staff has toured the new affordable housing at Wilton Court and visited the Buena Vista Mobile Home Park, Safe Parking⁵ on Geng Road, and the Opportunity Center.
- ▶ **Strategic Meetings.** For new initiatives, such as TRUST, staff held targeted meetings. For example, meetings to introduce TRUST workers to Human Services, Library, and Police staff. In other instances, staff new to Palo Alto are introduced to key partners, such as the organizations operating Safe Parking or Hotel de Zink.⁶

⁴ TRUST is a resource (call center and field response) to help people with mental health and/or substance abuse conditions. There is a North County TRUST based in Palo Alto. <https://momentumforhealth.org/services/community-programs/trust/>

⁵ Safe Parking is a program in Palo Alto which has both a congregational and a public land component. Congregational-based safe parking provides a place for residents dwelling in vehicles to park overnight. Public land safe parking provides a place to park 24 hours a day. All safe parking sites include access to restrooms, showers, and connection to services.

⁶ Hotel de Zink is a year-round rotating shelter program in local congregations operated by LifeMoves.

Outcomes

The City is involved in many activities that relate to housing and services for unhoused residents. The following section includes a selection of outcomes of those activities.



Housing Outcomes 2022

- ✓ Permitted **120 ADUs** (accessory dwelling units), **50 affordable/special needs units**, **48 townhomes**
Palo Alto Planning and Development Department, Current Planning
- ✓ Assisted **6 households** with **home rehabilitation**
CDBG, Rebuilding Together Peninsula
- ✓ Assisted **24 individuals** in investigating **fair housing** complaints
CDBG, Project Sentinel
- ✓ Assisted **262** mostly low- or moderate-income **elderly residents** at long term care facilities
CDBG, Catholic Charities
- ✓ Provided onsite counseling services to **151 residents** of the Single Room Occupancy Support program
CDBG, Alta Housing
- ✓ Assisted **26 adults with disabilities** in developing an independent living plan for housing, resulting in **improved affordable housing accessibility**
CDBG/Silicon Valley Independent Living Center
- ✓ Provided **1,026 hours** after school programming and **192 hours** summer camp programming for youth, **13** in-person Family Reading Nights (literacy program), and **twice monthly** grocery boxes for **112 families** living in affordable housing complexes
HSRAP/Alta Housing

Note: All data is from fiscal year 2022 (July 2021 - June 2022), except for permits which is for calendar year 2022.



Services for Unhoused Residents Outcomes 2022

- ✓ Served **2 meals/day** each weekday to an average of **60 unhoused residents** weekly
HSRAP/LifeMoves, Opportunity Center
- ✓ Provided case management and assistance with housing and job searches to **56 unhoused and/or very low-income** individuals
CDBG, LifeMoves, Opportunity Center
- ✓ Conducted **162 medical outreach encounters** to unhoused residents
HSRAP/Peninsula Healthcare Connection, Back Medicine Team
- ✓ Made **485 contacts** during tabling outreach at Lytton Plaza, while providing work experience program information, resources, hygiene kits, personal protective equipment (PPE), and COVID home test kits.
HSRAP/Downtown Streets Team and Peninsula Healthcare Connection
- ✓ Distributed education kits to **32 children** living in RVs
HSRAP/Karat School Project
- ✓ Connected with **175 attendees** at the Homeless Resources Fair at the Opportunity Center, interacting with over **20 resource agencies**
City staff convened Palo Alto Homeless Service Providers Committee
- ✓ Served **60 individuals** at Palo Alto Safe Parking sites with **40% individuals** and **43.75% households** finding positive placements in housing
City-County partnership, Move Mountain View

Note: All data is from fiscal year 2022 (July 2021 – June 2022), except for the Homeless Resource Fair held in August 2022 and the Safe Parking data which gives program data from its launch in January 2021 through December 2022.

Investment

In fiscal year 2022, the City supported a wide variety of activities relating to housing and services for unhoused residents. The following table provides a selection of the City's financial support.

Source	Recipient	Activity	Amount
HSRAP Grants	Downtown Streets Team	Peer to peer outreach	\$ 10,000
	Karat School Project	Education package distribution (Edu-Kits)	\$ 5,000
	LifeMoves	Caring for Palo Alto's homeless and impoverished residents	\$ 84,039
	Peninsula Healthcare Connection	Backpack medicine	\$ 7,000
Emerging Needs Fund	Downtown Streets Team	Flex fund for educational, housing and employment needs	\$ 10,000
	Peninsula Healthcare Connection	Harm reduction supplies	\$ 6,157
General Fund	Housing Element	Housing Element/Implementation	\$ 97,000
LEAP Grant	Housing Element	Housing Element	\$ 175,000
REAP Grant	Housing Element	Housing Element	\$ 63,262
SB2 Grant	Housing Element	Housing Element	\$ 310,000
Below Market Rate Program - Emergency Fund	BMR Housing Purchase Program	Estelle Champs (Shanks) Assessment Loan	\$ 26,734
		Edith Gilbertson Litwiller Assessment Loan	\$ 26,734
Residential Housing Impact Fee Fund	Residential Subfund	Salaries and Benefits (30010 to 30990)	\$ 34,894
		Liability Insurance (39160)	\$ 855
		Allocation to below market rate administration and related consultants (72010)	\$ 178,090
Commercial Housing In-Lieu Fund		Salaries and Benefits	\$ 34,894
		Liability Insurance	\$ 855
CDBG	Alta Housing	SRO Resident Support: Provide in-house case management and counseling services to residents at Barker Hotel and Alma Place.	\$ 22,413
	Catholic Charities of Santa Clara County	Long term care ombudsman program: Advocate for the rights of seniors and disabled residents in long term care facilities.	\$ 10,000
	LifeMoves	Opportunity Services Center: Provide case management services to Opportunity Services Center and Hotel de Zink clients in locating housing and/or employment and be connected to benefits.	\$ 26,660

Source	Recipient	Activity	Amount
	Silicon Valley Independent Living Center	Housing and Emergency Services: Provide case management services to low-income individuals with disabilities to secure affordable and accessible housing.	\$ 14,021
	Project Sentinel	Fair Housing Services: Provide fair housing services including complaint investigation, counseling, advocacy and community education.	\$ 33,698
	City of Palo Alto Planning and Development Department	CDBG Program Administration	\$ 121,816
	Rebuilding Together Peninsula	Safe at Home: Provision of critical health and safety related home repair needs for low-income Palo Alto homeowners	\$ 73,135
	Mitchell Park Place	525 E. Charleston Road: Funds for predevelopment costs for a 50-unit affordable housing complex.	\$ 351,425

Looking forward to fiscal year 2024, there are some anticipated needs to consider:

- ▶ The City has committed \$3 million for **affordable housing at 525 E. Charleston Road**—an affordable housing project with 50 rental units for low-income residents and 50 percent of units deed-restricted to residents with special needs.
Anticipated need: Unknown. However, the developer has requested additional funding.
- ▶ The City has committed \$3 million for **educator workforce housing at 231 Grant Avenue**—approximately 110 affordable rental units for teachers, school employees and their families.
Anticipated need: \$1 million.
- ▶ At **3001 El Camino Real** there is a project undergoing the permitting process for approximately 129 **affordable units**.
Anticipated need: Unknown.
- ▶ The 50 **affordable units** at **801 Alma Street** were built in part with three loans from the City totaling more than \$7 million.
Anticipated need: \$3 million for repairs.
- ▶ The City has committed \$7 million⁷ towards operating expenses and provided land for the **88 unit Palo Alto Homekey** interim housing shelter.
Anticipated need: \$2-3.5 million for capital funding and permitting fees.

⁷ \$1 million per year for seven years.

Highlights for 2023

Staff anticipate a variety of activities relating to housing and services for unhoused residents in 2023, including:

- ▶ Applying \$987,280 of permanent local housing allocation⁸ monies toward preservation of affordable housing, an outreach worker pilot program, and costs related to emergency shelters,
- ▶ Using a \$2,000,000 federal earmark to provide support and outreach to North County TRUST,
- ▶ Working in collaboration with We Hope, a shelter provider in East Palo Alto, to provide up to 5 shelter beds to unhoused Palo Altans during inclement weather incidents,
- ▶ Building a program in response to funding from the National Opioid Settlement,
- ▶ Implementing the 2023-2031 Palo Alto Housing Element, including fair housing tenant protections (just cause and security deposit ordinances, rental registry), and
- ▶ Constructing the 88-unit Palo Alto Homekey interim supportive housing project.

Thank you to the many dedicated staff who contributed to this update, especially:

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Tim Wong, Planning and Development
Sarah McRee, Planning and Development
Eric Jensen, Police
April Wagner, Police
Michelle Nelson, Public Works
Mike Wong, Public Works

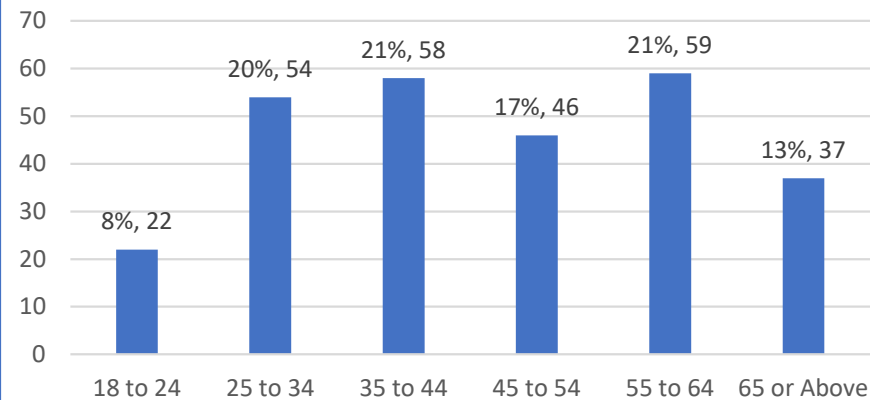
⁸ <https://www.hcd.ca.gov/grants-and-funding/programs-active/permanent-local-housing-allocation>

Appendix

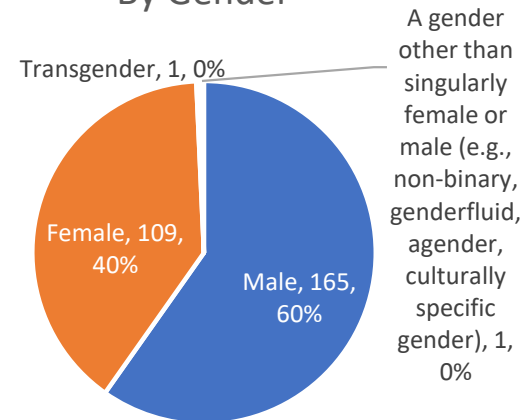
Analysis of Homeless Households Affiliated with the City of Palo Alto, CY2022

- 276 homeless households who took a VI-SPDAT assessment during January 1, 2022 to December 31, 2022 have an affiliation with the City of Palo Alto through answering “Palo Alto” to any of the following assessment questions:
 - If employed, what city do you work in?
 - If you go to school, in which city is your school?
 - In which city do you spend most of your time?
 - Which city did you live in prior to becoming homeless?
- City of Palo Alto affiliated households (“Palo Altans”) are 4% of the total number of households who took the VI-SPDAT during this period (6,711 households)
- 154 or 56% of these households took the VI-SPDAT for the first time, a measure of homeless inflow.
- The following are demographics of Palo Altans who took the VI-SPDAT in CY2022:

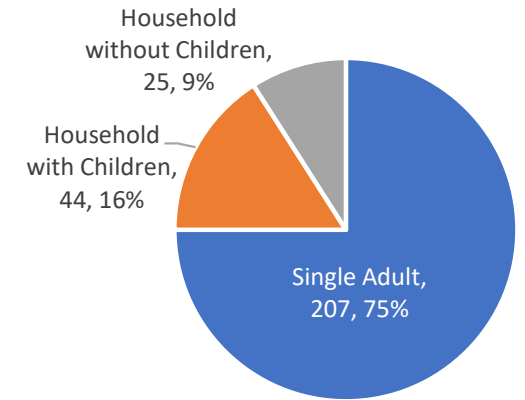
By Age Tier



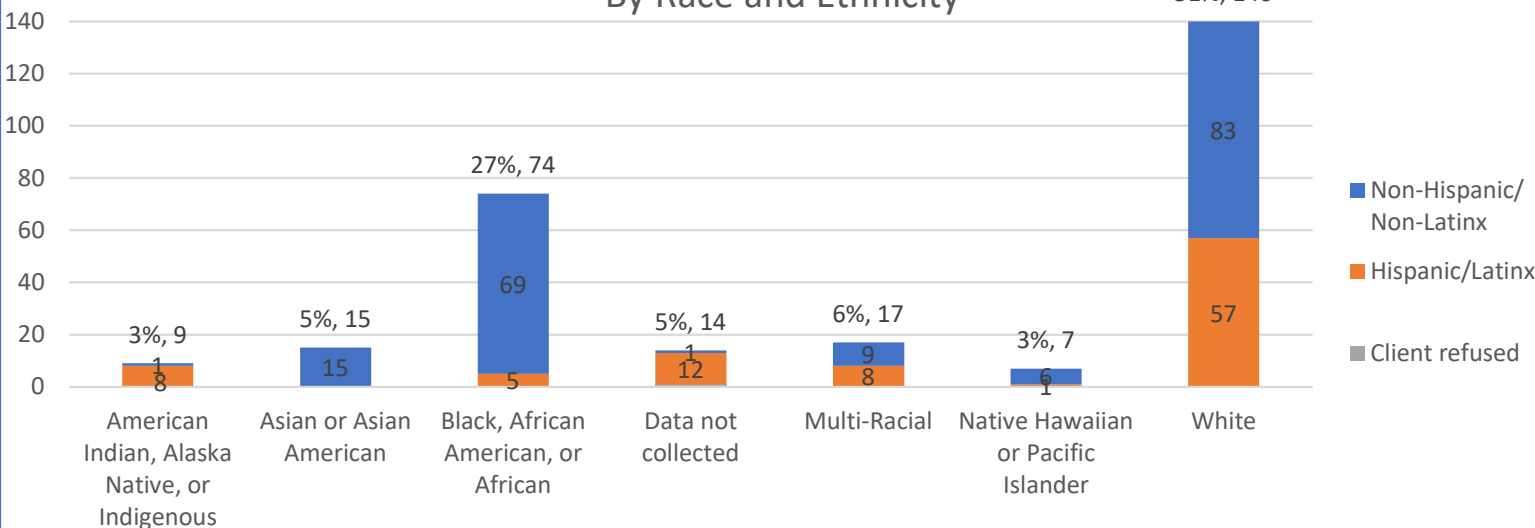
By Gender



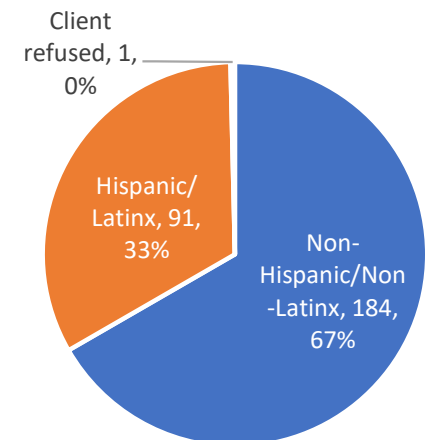
By Household Type



By Race and Ethnicity



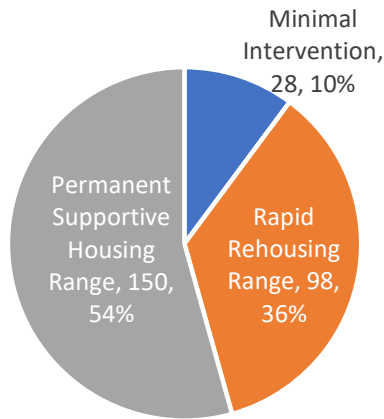
By Ethnicity



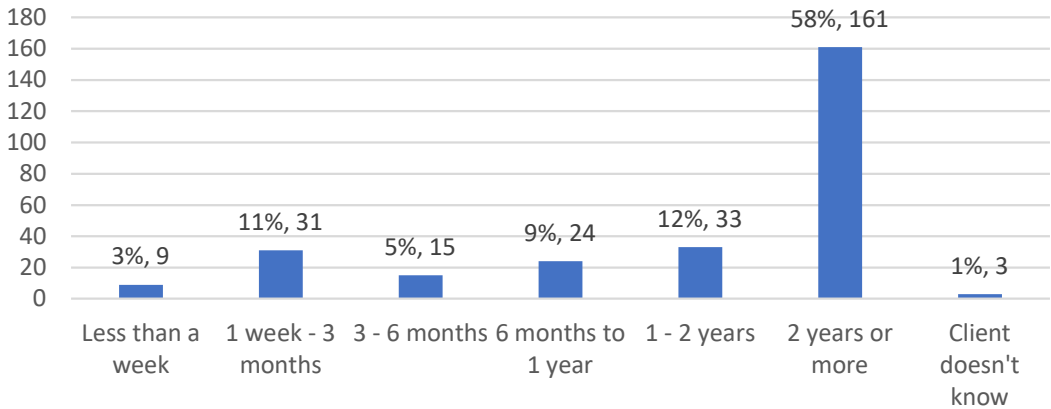
Analysis of Homeless Households Affiliated with the City of Palo Alto, CY2022 (Cont'd)

- The following are additional characteristics of the 276 homeless Palo Altans who took the VI-SPDAT assessment during CY2022. To summarize a few observations:
 - 54% score in the Permanent Supportive Housing range of intervention and 36% score in the Rapid Rehousing range of intervention.
 - Nearly 60% report 2+ years since permanent stable housing
 - 33% report sleeping most frequently outdoors and 29% in their cars
 - 43% report a mental health condition and 32% report a substance use disorder

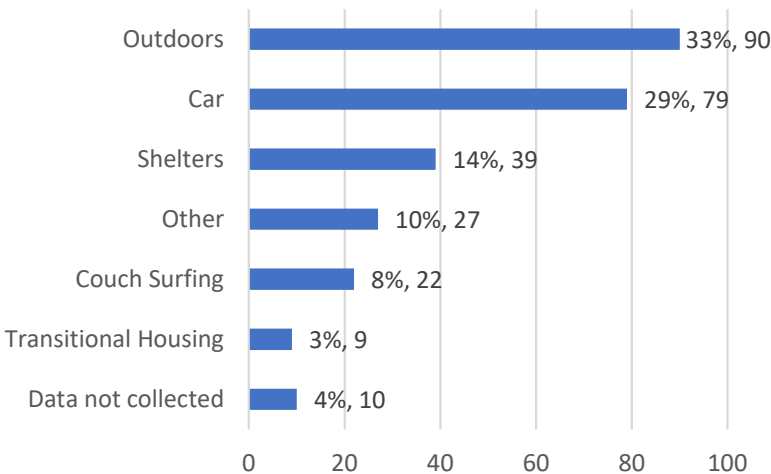
VI-SPDAT Intervention Range
(Level of Need)



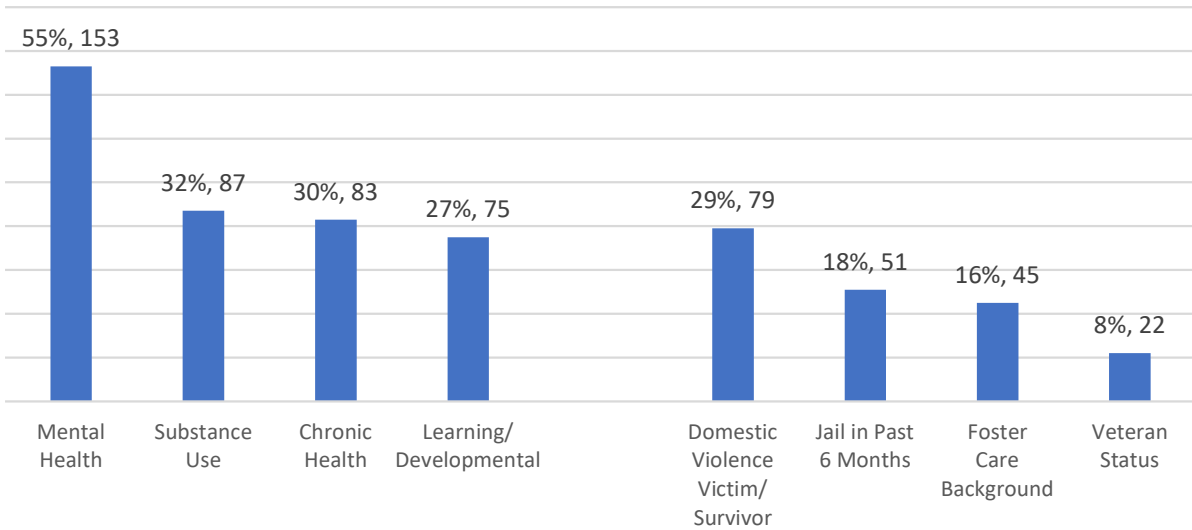
How long has it been since you lived in permanent stable housing?



Where do you sleep most frequently?



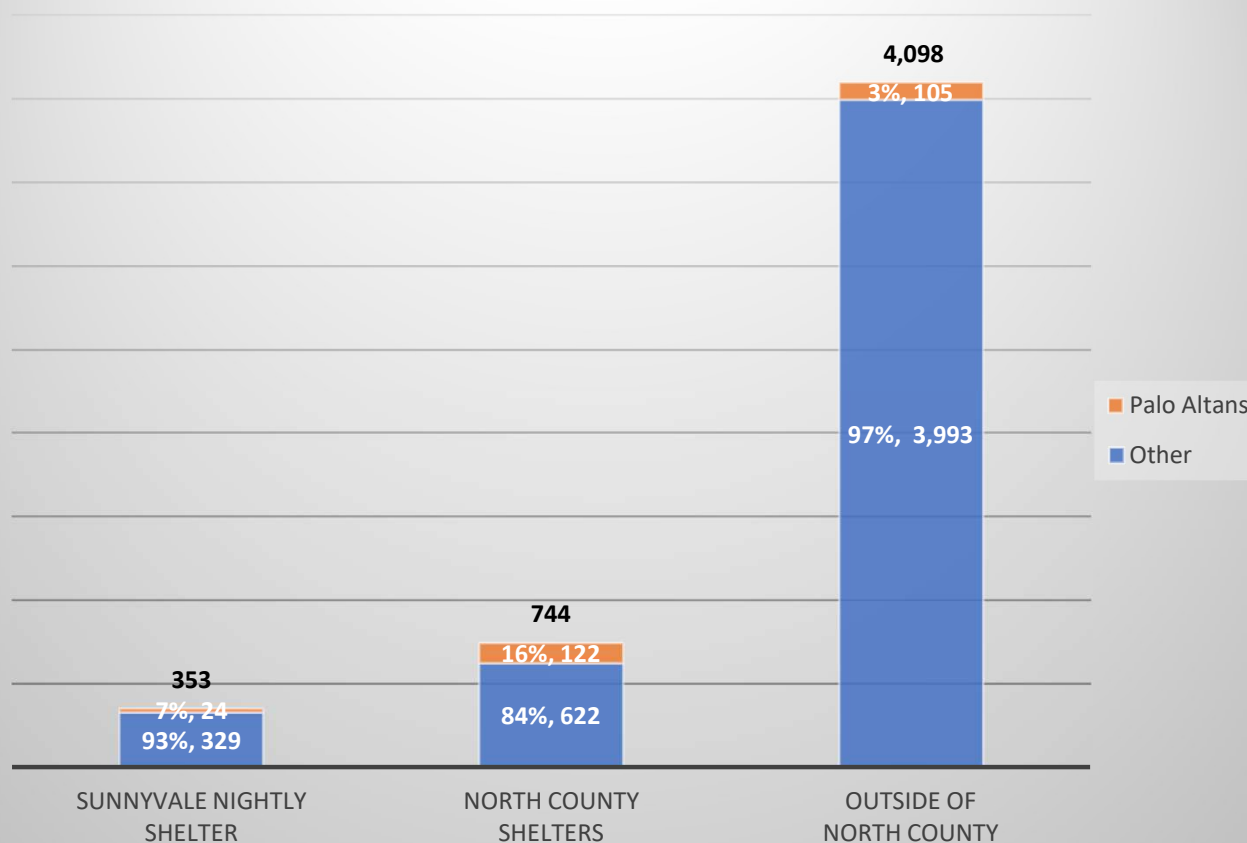
Disabilities and Other Demographics



Enrollment of Unhoused Palo Altans in Emergency Shelters, CY2022

- 212 homeless households who were actively enrolled in emergency shelter programs during CY2022 have an affiliation with the City of Palo Alto through current/prior address, zip code of last permanent address, or answering “Palo Alto” to any of the following VI-SDPAT assessment questions:
 - If employed, what city do you work in?
 - If you go to school, in which city is your school?
 - In which city do you spend most of your time?
 - Which city did you live in prior to becoming homeless?
- City of Palo Alto affiliated households (“Palo Altans”) are 5% of the total number of households (4,585) actively enrolled in emergency shelter programs during CY2022 (excluding FEMA Isolation Hotels/Motels).
- The following chart shows the percentage of Palo Altans enrolled in:
 - Sunnyvale Nightly Shelter (7% of households)
 - North County Shelters (16% of households)
 - Non-North County Shelters (3% of households)

Households Enrolled in Emergency Shelters, CY2022



North County Emergency Shelter programs include the following:

- Bill Wilson Center - Youth Shelter North County
- HomeFirst - Mountain View Nightly Shelter
- HomeFirst - Sunnyvale Nightly Shelter
- LifeMoves-Mountain View-ES-Families
- LifeMoves - Lifemoves-Mountain View-ES-Singles and Couples
- LifeMoves-OSC-ES-Hotel de Zink-OSH

City of Palo Alto Results – Total Assessments and Homeless Inflow

Homeless Inflow Trend

- Homeless inflow is defined here as the first time a client takes a VI-SPDAT assessment.
- In 2022, Palo Alto-affiliated households make up 4.6% of total homeless inflow, which is lower than CY2021.
- For homeless inflow, city affiliation is established by only VI-SPDAT assessment questions: city of work/school, city lived in prior to homelessness, and spending most of one's time in the city.

Year of First Time VI-SPDAT	Total Homeless Inflow (First Time VI-SPDAT)	Homeless Inflow with Palo Alto Affiliation	Percent with Palo Alto Affiliation
2018	5,383	169	3.1%
2019	4,757	138	2.9%
2020	3,429	139	4.1%
2021	3,165	174	5.5%
2022	3,349	154	4.6%

Households Affiliated with the City of Palo Alto, CY2022

